





### Vision & Mission

Our Vision is to be the ONE stop solution provider for all the information needs of companies in the Middle East by 2030.

Our Mission is to provide appropriate information solutions, encompassing consultancy services and products to meet business requirements.

### Services

### **ISO Consultation & Facilitation**

Nbiz Infosol possess extensive experience in introducing following effective and affordable ISO consulting & facilitation services to a wide variety of industries and service organizations.

### **Quality Management Consultation**

⇒ ISO 9001

Health, Safety & Environment Consultation

- ⇒ ISO 14001
- ISO 18001

Information Systems Related Consultation

- 🔿 ISO 20000
- ISO 27001
- ⇒ BS 25999
- ⇒ ISO 38500
- **Energy Management Consultation**
- ⇒ ISO 5000

### **Compliance Consultation**

- Serbanes Oxley Act (SOX)
- Health Insurance Portability & Accountability Act (HIPAA)
- PCIDDS

### Infrastructure & Information Security

We believe in delivering world class Information and Infrastructure Security tailored specifically to your business objectives.

### Infrastructure Security

- Identity, Authentication, Authorization solutions
- PKI Solutions
- Physical Access Control Solutions including Time Attendance.
- Enterprise Log Monitoring –SIEM Solutions.
- SSO & Passwords Controls Solutions
- ⇒ EGRC (Enterprise Governance, Risk and compliance) solutions.
- ⇒ Applications, Database related Security Solutions.
- DLP Solutions (Data Loss/Leakage Prevention).
- ⇒ HIDS, NIDS/IPS related Solutions.
- 🔿 Anti -Fraud

### Information Security Solutions

- ⇒ Information Security Policy and Process
- Application Security Services
- Risk management Services
- ⇒ Disaster Recovery & Business continuity
- ⇒ Vulnerability Assessment and Penetration Testing

### Auditing & Assessment

We cater to a wide range of auditing and assessment service including technical and non-technical. We provide quality management and compliance products for various implementations.

### **Quality Audit Services**

- Internal Quality
- Customer Quality
- Supplier Quality

#### Security & Compliance Audit

- > Non Conformance & CAPA Management
- Compliant Management
- > Variance & OOS Management
- Security Audit & Gap Analysis

### Infrastructure & Software Application Audit

- ⇒ Systems Audit
- Network Audit (Wireless, VPN, etc)
- Standard Applications (ERP, SAP etc.)
- → Web Services
- ⇒ Auditing home grown applications
- Auditing call center and VOIP type of applications

### Solutions

→ Software solutions for auditing

# Enterprise, Communication & Information management

We facilitate tools and software implementations by aligning business and information strategy to the appropriate enterprise architecture.

### **Enterprise Architecture**

- Solutions based on TOGAF
- ⇒ Solutions based on Microsoft
- Solutions based on Zachman

#### Infrastructure Management

- → Citrix Solutions
- Application Deployment
  - Remote office connectivity
- Centralized applications delivery (for BCM)
- rice Scenarios)
  - Workforce Mobility

#### **Communication Management**

- Right Fax solutions for SAP
- Right Fax solutions for Oracle Applications
- Right Fax solutions for IBM
- Right Fax solutions for Siebel Applications

#### Information Management

- Document Management
- Imaging (Scanning, Indexing, Retrieving Documents)
- Records Management
- ⇒ Workflow Integration
- Content Management (Web Contents and others such as email, faxes, etc.)

#### Software Development

- 🔿 ERP
- ⇒ HRM
- Financial
- Assets Inventory
- Stocks Control
- 🔿 CRM
- SCM

### Information Governance & Process Improvement

Our consultancy for information governance establishes a sustainable management of information, while enhancing integrity, availability and quality

- IT Strategic Alignment
- Value Delivery
- Risk Management
- Resource Management
- Performance Management

# Operational Excellence using Service Management Standards & Guidelines (ITIL)®

Operational efficiency and effectiveness in the business environment requires a keen understanding of the complex nature and interactions among software, hardware and personnel. Organizations can approach the challenge through Service Management Processes that can help define, integrate and manage as many processes with a repeatable pattern of execution or flow as possible.

Today's complex IT systems contain more consonants and variables than any single human mind can process and comprehend. Nbiz Infosol uses a phased approach to create a lifecycle to automate service management processes.

#### **Project management**

Project Management, as an independent discipline, has been gaining increasing recognition as a critical differentiator for better business performance. Nbiz Infosol helps organizations to execute, govern and measure their portfolios

### **Resource Augmentation**

With decades of IT implementation experience, Nbiz Infosol provides value-added, high-impact recruitment process outsourcing services. Our collaborative relationship model helps shorten the recruitment cycle for high-quality professionals, which is critical to dynamically changing business needs.

### Training

We provide excellence in delivering training services by tailoring to client needs with quality and professionalism.

The trainings conducted are as follows

#### IT Governance & Management

- IT Service Management
- 🖈 🛛 IT Risk Management
- IT Governance
- ⇒ IS Auditing/Assurance
- Business Continuity Management
- ⇒ ITIL ®
- Information Security
- Microsoft Courses
- Business Intelligence
- Data warehousing
- 🔿 Cisco Courses
- Cloud computing
- ⇒ SOA

### Non-Technical Courses

- ⇒ ielts
- Language Courses
- Accounting
- Customer Services
- Personality Development
- Administrative Skills
- ⇒ Sales & marketing

#### **Project Management Courses**

- Project Management
- ⇒ Prince 2

### Software and Multimedia Courses

- 🔿 Auto-CAD
- Graphic Designing
- 🔿 Web Designing
- 🖈 Photoshop
- ⇒ Software Development

# PARTIAL LIST OF CLIENTS



## TESTIMONIALS

### Mr. Karthik Prasad From Injazat

We are ITIL V3 certified experts now, all of this solely on account of your deep knowledge, training, mentoring and the energy of "we can do it "which you instilled in all of us. A big thank you to Mrs. Bhavani and the team of Nbiz who made us feel so much at home and at ease when we took the course.

### Mr. Benny from Adic

Nbiz has done a good job and they have delivered according to our requirements.

### Mr. Mohammed Barry from Etisalat

Nbiz is one of the best training centers, I have come across and special thanks to Mrs. Bhavani for the professional training we received and fo her amazing understanding of our needs.

### Mr. Kunal Bhatt From Wipro

I enjoyed a lot throughout the training and hope to attend many more training sessions in future.

### Mr. Ahmed Abdullah From Injazat

I am satisfied and happy with Nbiz. They have done the job well.



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